



NELLIS
FAMILY HOUSING

HUNT MILITARY COMMUNITIES

COMMUNITY DIRECTOR UPDATE

MARCH 1, 2026



COMMUNITY NEWS

Tenant Satisfaction Survey is here!

Your feedback helps improve our community. A survey link will be sent from AirForceHousingSurvey@celassociates.com to the primary email address on file. If you do not receive a survey link, you can contact the email address above to receive a new survey link and passcode. Prizes and weekly drawings to follow!



As part of our ongoing community improvement efforts, Nellis Family Housing has contracted with YES Energy Management to upgrade the gas and electric utility meters in your community. YES Energy Management will begin installing equipment in our community from February 24th, 2026, and expect to complete the project by March 31st, 2026, weather permitting. Nellis Family Housing is excited to invest in our community's future! This project will provide the following benefits:



Updated technology:

This new system will be up to date with current technology that will provide more reliability, sustainability, and resiliency.



Less Maintenance:

New equipment will require less maintenance in the first several years, meaning less entry into your home to maintain the equipment.



Additional Data Gathering:

Upgrading the system allows for additional data to be gathered. This will enhance our ability to promote conservation and locate energy efficiency opportunities.

Additional correspondence will be provided when it is time to install equipment in your home. The project will be completed in two phases, so you'll receive two notices. The next notice will confirm the electric meter installation date for scheduled homes.

Maintenance Team

Our Maintenance Team is here to help! Team members will be in uniform, carry ID badges, and be in easily identifiable vehicles. Maintenance personnel will be available to provide answers to maintenance questions. Service requests can be submitted as needed, and you will be provided a work order number for reference. For after-hours emergencies, technicians will be dispatched based on urgency and safety concerns. In emergencies, representatives may enter without prior notice.

Office Contact Information

- (725) 527-3200
- NellisFamilyHousing@HuntCompanies.com
- www.NellisFamilyHousing.com

Trash & Recycling

Trash - Every Monday
Bulk Removal - March 9th and March 23rd
Bins must be at the curb before 7:00 AM on the scheduled pick-up days, unless otherwise instructed by the Community Management Office. Bins must be returned to proper storage by 8:00 PM on the day of collection.

COMMUNITY NEWS (CONTINUED)

Security and Smart Home Devices

Security and smart home devices, like camera doorbells, are prohibited without prior written approval from the owner. Approved devices must comply with all laws, and access codes or keys must be provided to the owner upon installation. Devices must be removed at lease termination to avoid charges. Residents assume all responsibility for device use or malfunction.

MAINTENANCE TIPS

Water Heater Safety Reminder

For your safety, please DO NOT adjust the temperature, settings, or valves on the water heater. Tampering with these can be dangerous. If you experience leaks, breaks, or a lack of hot water, report it immediately to the Maintenance Service Request Line. Additionally, never use the area around the water heater for storage – this poses a serious fire hazard and could have deadly consequences. For your safety, please avoid touching the water heater entirely.

Self Help Hours - 12:30 PM - 5:00 PM, Monday - Friday
5040 Brown Lane (Hospital Side) John Chapman & Peterson

Urgent or Emergency Maintenance - please call: (725) 527-3200

Do not submit any urgent or emergency work orders online.

Online submissions are only for routine work orders.



UPCOMING COMMUNITY EVENTS

FAMILY BOARD GAME NIGHTS

Date: Friday, March 13th and March 27th

Time: 6:00 PM - 9:00 PM

Location: NFH Welcome Center Clubhouse

Join our Family & Friends Board Game Night filled with fun, connection, and laughter! Attendees that stay for the entire event will be entered into prize drawings! Light refreshments will be provided. Nellis Family Housing residents only. Minors must be accompanied by parent or legal guardian.



More Nellis Family Housing events to follow, please keep an eye out!

SHAMROCK TREATS

Date: Tuesday, March 17th

Time: 10:00 AM - 2:00 PM

Location: NFH Welcome Center Clubhouse

Stop by and grab some treats in celebration of St. Patrick's day. Minors must be accompanied by parent or legal guardian.



Nellis AFB FSS Events – Please go to: [NellisLife.com](https://www.nellislife.com)

If you have already contacted our local Management and Housing office team and are not satisfied with the outcome, or if you have words of praise to share, we encourage you to reach out to our senior management.

Director of Operations

Molly Koerperich

✉ Molly.Koerperich@HuntCompanies.com

2026

MARCH

SUN	MON	TUE	WED	THU	FRI	SAT
01	02	03	04	05	06	07
08 Daylight Saving Time Starts	09	10	11	12	13 Canine Veterans Day Family Board Game Nights	14
15	16 Shamrock Treats	17	18	19	20 First Day Of Spring	21
22	23	24	25 Medal of Honor Day	26	27 Family Board Game Nights	28
29 National Vietnam War Veterans Day	30	31				