

**AUG
2022**

NELLIS FAMILY HOUSING INSIGHTS **NEWS & STORIES**



It's Back To School Time!

Our CEO's Message



Dear HMC Residents,

I recently passed my one year anniversary since joining Hunt Military Communities as the new CEO. I have traveled to most of our communities and have met with many of our residents. The experiences and feedback have allowed us to make important strategic decisions and priorities to improve our service delivery and resident experience across the

country. We are excited to continually pursue improvements necessary to serve you better and sustain our military communities.

Last August, I committed to reviewing best practices and refining services and programs. Since then we have completed resident focus groups in almost all of our communities. The feedback has helped us to identify specific areas that are most important to you such as improving communication, focus on consistency in customer service, and enhanced community events to bring our residents together. Resident focus groups will be something we doing continuously across the country so we can get direct feedback from you on our service delivery and communities. Thank you to everyone who participated, and we always value your feedback.

Semper Fidelis,
Brian Stann

Hunt Military Communities
President & Chief Executive Officer



HuntMilitaryCommunities.com



Summertime & Moving's Never Easy!

Summer brings warm weather & MOVING TRUCKS! Let's show our new neighbors our great sense of community by welcoming new families. There's nothing like a smile and freshly baked cookies, or a pitcher of iced tea, a pot of coffee, or a chilled adult beverage to make a new family feel at home. Ensure all new neighbors are included in block parties or potluck meals. Introduce kids to others their age. It's nicer to have someone to hang out with during the summer.

Friendly Reminder!

Have you changed your air filters lately? A dirty filter decreases the efficiency of the unit, stop by at Self-Help to pick up filters, Monday-Friday 12:30pm-5:00pm.

Back to School Snack Packs Grab and Go

August 8th, 2022 from 10 AM - 6 PM at the NFH Welcome Center *ONLY for NFH Residents and While Supplies Last.

Keep Your Pet Safe in the Heat

Fresh water, shade, and cool surfaces are essential. Never Walk during the mid-day or especially when it's hot; however, pavement can remain hot after sundown. Trim long haired dogs, but never shave their coats. Don't leave pets in a parked car and don't rely on a fan too cool off your animal, fans do not work as effectively to cool animals as they do humans. Higher humidity means that it takes lower temperatures to develop excessive heat exposure symptoms.

Signs of Heat Exposure: Excessive panting, difficulty breathing, increased heart rate, drooling, bloody diarrhea, mild weakness, stupor, collapse, seizure, or vomiting.

NFH Fence Removal Information

If you remove your fence, please remember you are required to have the yard up to standards after fence removal. After you have brought the yard up to standards, notify our office. We will inspect the yard. The grounds team will not start service for any yards in non-compliance, this also includes feces present in rear area.

Back to School Tips

Set your kids' sleep schedules back to "School Time" two weeks before their first day. Visit museums or cultural attractions to shift their brains into "scholar" mode. Encourage your kids to read at least one book before the school year begins. Reacquaint your kids with the calendar schedule they'll use to manage their activities. Try apps like iHomework or MyHomeWork to help your kids organize assignments. Let kids choose a planner or scheduling tool that they're excited to use. Discuss what your kids can expect on the first day so they feel more prepared. Create an after-school schedule that allows time for snack, relaxation, play, and study.

Follow Us on Facebook

Please go to our NFH Facebook for community information & updates:
<https://www.facebook.com/NellisFamilyHousing/>

NFH Office Contact Information and NEW Phone Numbers

M-F: 0800-1700 • Wed: 0800 - 1300

4601 Richard Kisling Drive Las Vegas, NV 89115

Office Email Address nellisfamilyhousing@huntcompanies.com

Office Phone Number: 527-3200

Please leave a message so we may return your call

Leasing Office Phone Number: 527-3200

Routine Work Orders:

www.rentcafe.com/residentservices/nellisafbfamilyhousing/userlogin.aspx

Work Orders Emergency & After Hours: 527 3211

Self Help

5040 Brown Lane Las Vegas, NV 89115

725-527 3211 • M-F: 1230-1700